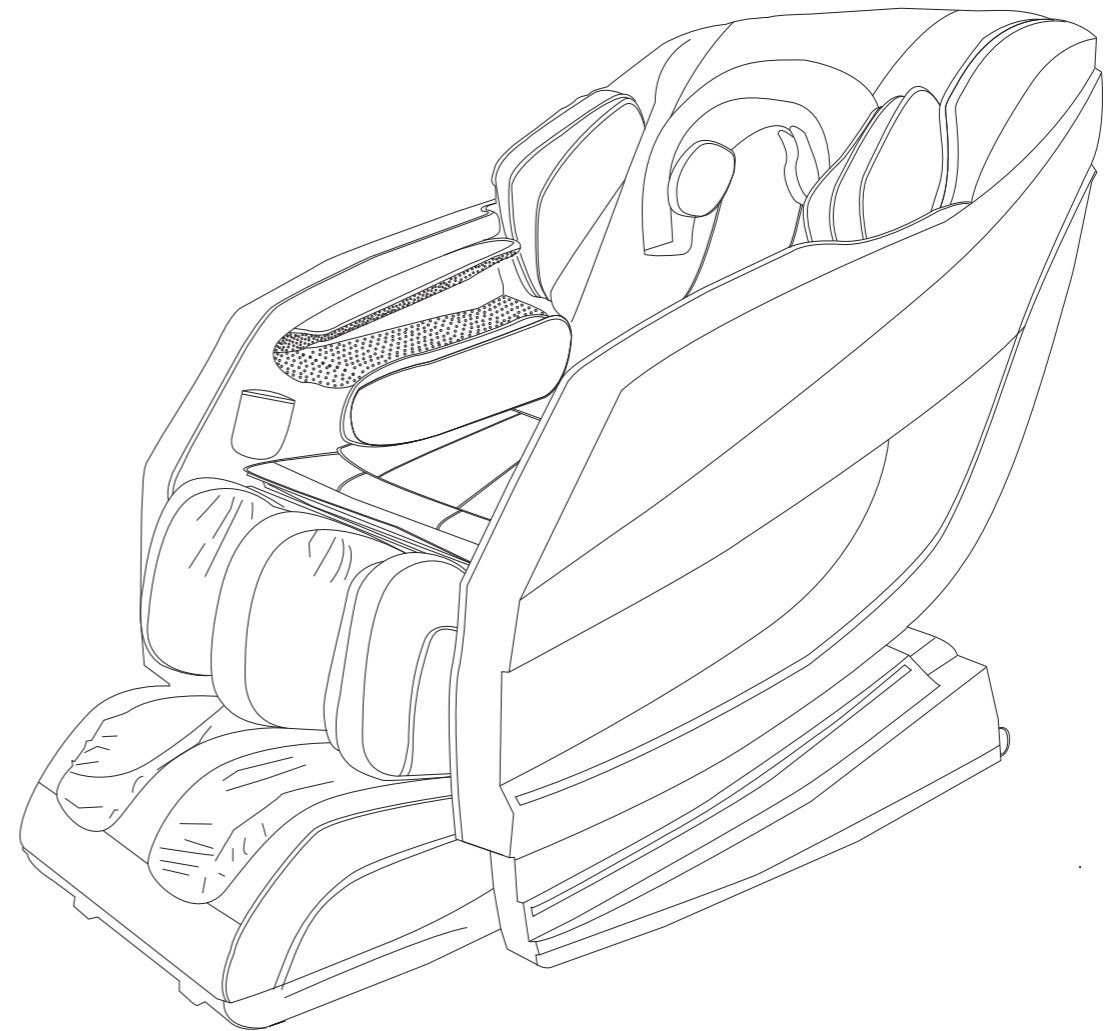




9910-SL PREMIUM LUXURY MASSAGE CHAIR
INSTRUCTION MANUAL







Thank you for purchasing the Core Nine Massage Technology 9910-SL Premium Luxury Massage Chair. Please read the contents of this instruction manual before using your chair and refer to it when needed.





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SAFETY PRECAUTIONS

Symbols

 Warning	This symbol warns of possible danger to life.
 Caution	This symbol warns of possible damage to objects.

	This symbol indicates prohibited action that will void warranty.		This symbol cautions that tampering with or disassembling chair will void warranty.
	This symbol indicates important operation instructions.		This symbol indicates important cable or power cord instructions.

Grounding Instructions


✦ This chair is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that has the same configuration as the plug.


Replacing a Fuse

✦ To replace a fuse, turn off the power switch and unplug the power. Remove the fuse cover lid and replace with the same sized fuse.

Contact a qualified electrician if you are unable to replace the fuse.






SAFETY PRECAUTIONS

 **Warning**







- Unplug this chair from the electrical outlet immediately after using and before cleaning to reduce the risk of electric shock.
- This chair should never be left unattended when plugged in.
- Never operate this chair with a damaged power cord or if the plug is not working.
- To disconnect, turn the power control button to the OFF position, then remove the plug from the outlet.
- Do not use this chair if the covering shows any sign of deterioration, such as peeling or cracking or if the fabric is torn and the internal components exposed.
- Always keep the power cord away from heated surfaces.
- Do not operate this chair if the air openings are blocked. Keep the air openings free of lint, hair, etc.
- Do not put hands, fingers or feet near the rollers when the massage mechanism is operating. Injury may result from rollers squeezing together.
- Do not drop or insert any object into any opening of this chair.
- Never use pins or other metallic fasteners with this chair.
- Keep dry. Do not operate in wet, humid or moist conditions.
- Never use this chair when any part of the body is in contact with water.
- Never use wet hands to connect or disconnect the power plug from the electrical outlet.
- Do not use this chair outdoors or in an excessively hot, humid or dusty environment.
- Do not operate where flammable products are being used such as aerosol spray or oxygen.
- Do not operate under a blanket, pillow or electric blanket.
- Do not use this chair while under the influence of drugs or alcohol.
- This chair is not intended for self-treatment of medical conditions that should be managed by a qualified health care provider.
- Do not use this chair without consulting your physician if you have a medical condition such as musculoskeletal disorder, hyperstosis, spinal injury, osteoporosis, back problems, joint dysfunction, pregnancy, thrombosis, phlebitis, heart trouble, diabetes, cancer, recent surgery, surgical pins, rheumatism, hammertoe, or gout.
- * Do not use this chair if you have a pacemaker or other medical electronic device inside the body.

SAFETY PRECAUTIONS

 Warning	
 	<ul style="list-style-type: none"> • Only connect this chair to a properly grounded outlet. Grounding provides a path of least resistance for electrical current to reduce the risk of electric shock if the product malfunctions or breaks down. This chair is equipped with a cord having an equipment-grounding conductor and a grounding plug. • The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. • This chair uses a normal 12-volt circuit. • The chair must be connected to an outlet having the same configuration as the plug. No adapter should be used with this chair. • An improper connection of the equipment-grounding conductor can result in risk of electric shock. • If you are in doubt as to whether this product is properly grounded, do not modify the plug provided with this chair. Contact a qualified electrician to install a proper outlet.
 Caution	
	<ul style="list-style-type: none"> • Close supervision is necessary when this chair is used by, or near children, pets or disabled persons. Keep children and pets away from reclining backrest and extending legrest. • Children and pets should not be allowed to play on the chair. • Immediately turn off the main power switch and disconnect the power cord from the electrical outlet if any kind of liquid is spilled onto the chair. • Immediately turn off the main power switch and disconnect the power cord from the electrical outlet if there is a power failure or if there is lightning. • Make sure that the power switch is in the “OFF” position before inserting the plug into a power outlet. • Make sure the plug is completely inserted into the power outlet. • Turn off all controls before removing the plug from the outlet. • When disconnecting the power plug, pull it by holding the plug, not the cord. • Do not wrap the power cord around the chair. • Do not operate the chair with a damaged cord or extension cord.

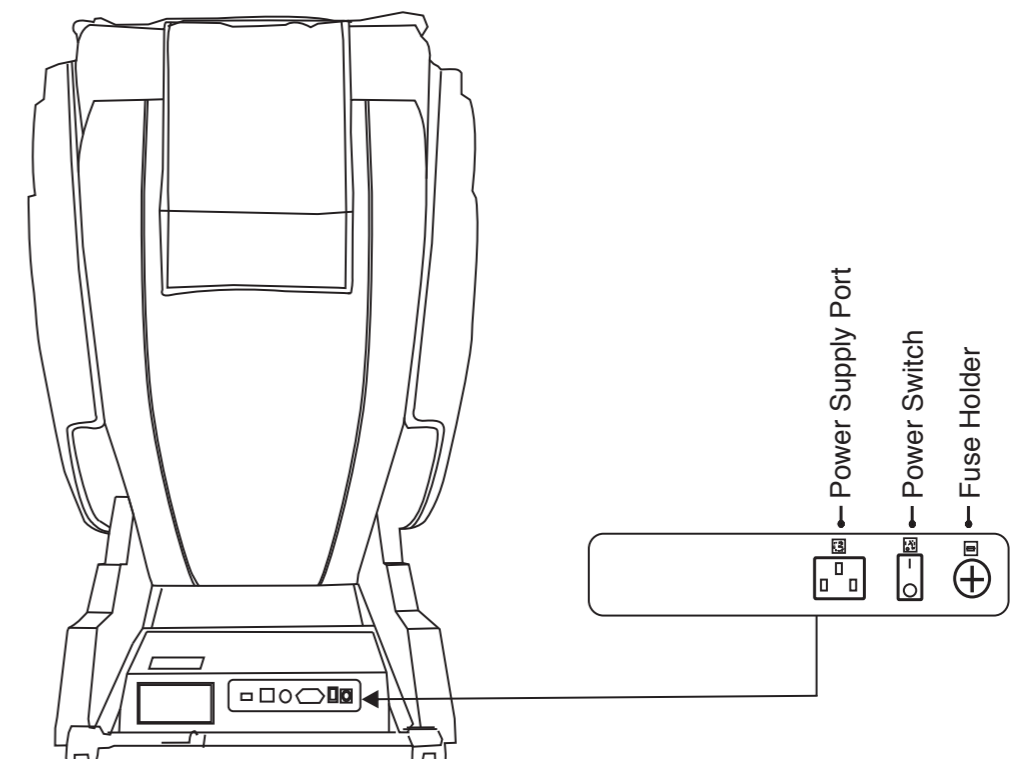
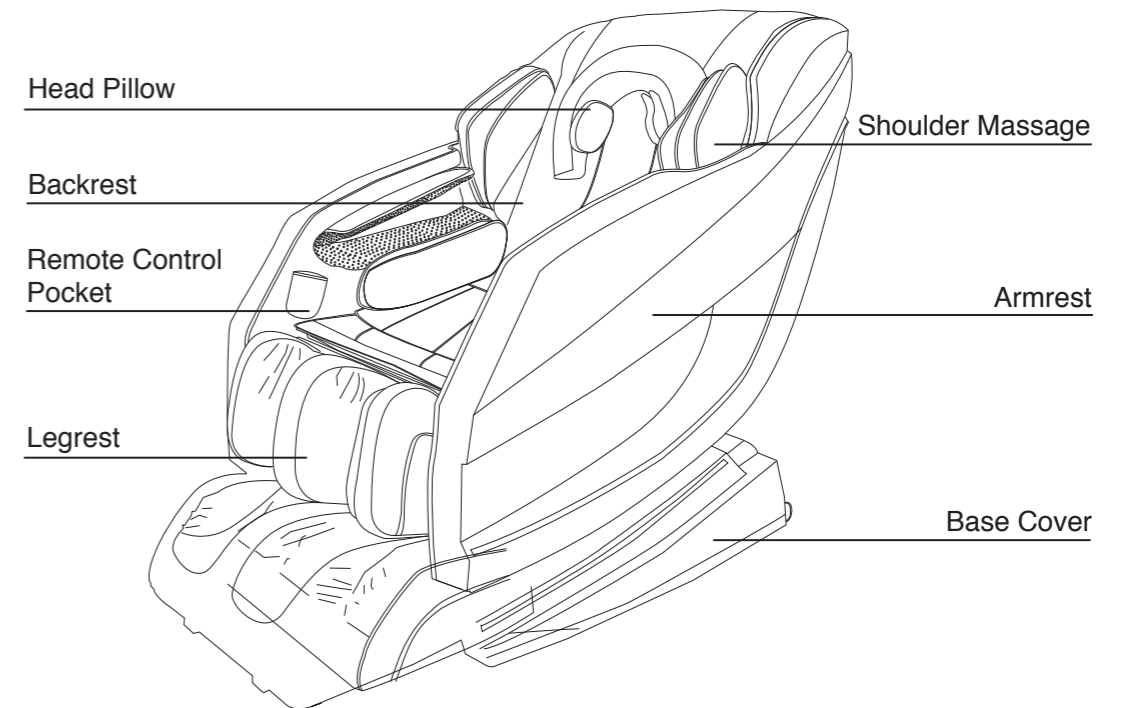
SAFETY PRECAUTIONS

 Caution	
	<ul style="list-style-type: none"> • Do not use the chair if the electrical outlet is loose. • Do not remove the plug from the outlet while the chair is operating. • Do not place the power cord under any heavy objects. • Only a qualified technician should replace a damaged power cord. • The chair should be placed on a flat level surface to avoid tipping. • The chair should be positioned at least 10 inches from a front wall and 4 inches from a back wall to allow for sufficient reclined space. • Only use the chair while seated. Do not stand on the chair. Do not stand or sit on the legrest. • Do not move the chair during operation or while someone is sitting in the chair. • The maximum suggested massage time is 20 minutes. A continuous massage that exceeds 5 minutes on a particular area of the body is not recommended. • Do not massage the abdominal area or knee caps. • Use special care when massaging your neck and head. • If you feel any abnormal discomfort while using the chair, stop use and consult your physician. • Temperatures sufficiently high enough to cause burns may result from improper use of this chair.
	<p>This massage chair is only intended for in-home use and not for commercial purposes.</p>
	<p>Do not attempt to repair the chair yourself. Any modification, disassembly or maintenance of the chair by anyone other than an approved service professional will void the warranty. Contact your retail provider if your chair is in need of service.</p>

KEY FEATURES 9910-SL

- ✓ Robotic **SL back track** that follows the natural curve and contours of the neck, spine and buttocks to increase the therapeutic benefits of massage, including the alleviation of lower back and gluteus muscle pain, sciatica and sore legs.
- ✓ Technologically advanced **auto scan sensor** that measures your shape and size for a customized massage.
- ✓ Precise **3D massage technology** that replicates a professional massage with a wide range of motion, speed and intensity for a superior deep-tissue massage.
- ✓ **Foot and calf air massage** with three rows of reflexology rollers that massage the calves and soles of feet. **Auto scan sensor** to customize foot and calf massage.
- ✓ **Acupressure air massage** with 114 air bag cells that target key acupressure points throughout the body.
- ✓ **Zero gravity position** that minimizes back pressure, releases back tension and improves breathing and circulation.
- ✓ **Rocking motion** to rhythmically reprogram the body for deep relaxation and a better night's sleep.
- ✓ **Stretching function** to improve flexibility and posture.
- ✓ Carbon fiber infrared **heat technology** that relaxes and loosens the muscles as it gently warms the back, buttocks, legs, and feet.
- ✓ Patented **U-shaped head pillow** that massages the head and temples to relieve headache tension and sinus pressure.
- ✓ **Bluetooth** music, **speakers** and **smart phone remote APP**.
- ✓ Multiple **pre-programmed massage** options and **targeted spot massages** including deep tissue Shiatsu, kneading, rolling, tapping, and knocking massage techniques.
- ✓ **Space saver recline feature** that requires only four inches of space between the back of the chair and a wall to fully recline.
- ✓ Two year in-home service & parts warranty with additional three year **extended warranty** that is available on our website: www.corenineusa.com

CHAIR COMPONENTS

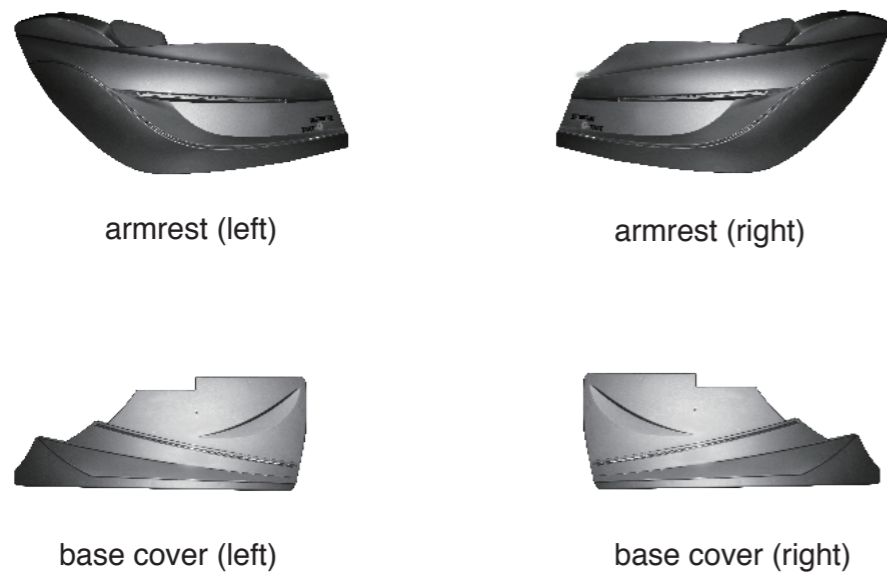


CHAIR INSTALLATION

STEP 1: Unpack the main body, legrest, pillow and accessory box.



STEP 2: Unpack the armrests and base covers.



CHAIR INSTALLATION

STEP 3: Install the wheels.



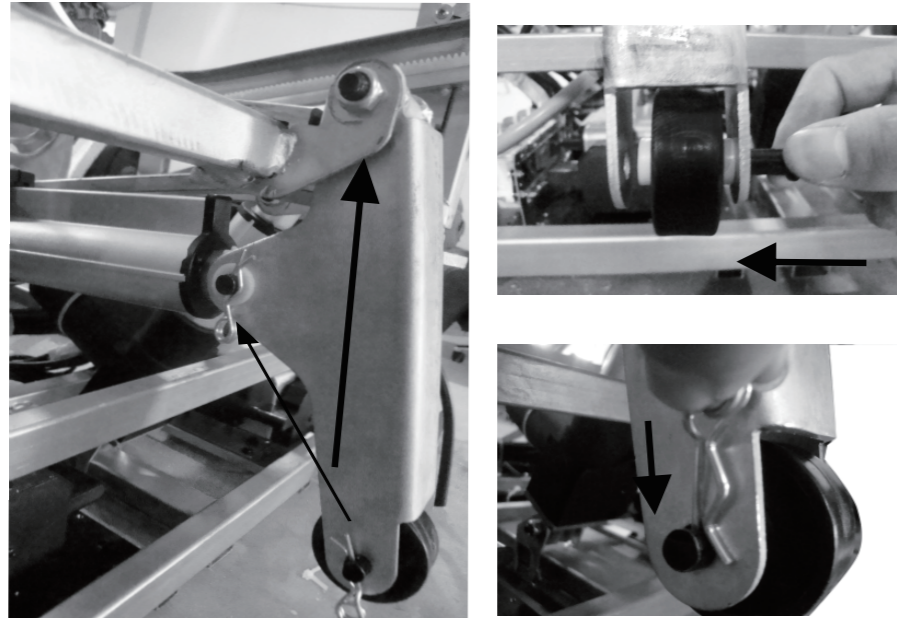
Insert the wheels into the lower frame of the main body.



Secure with screws.

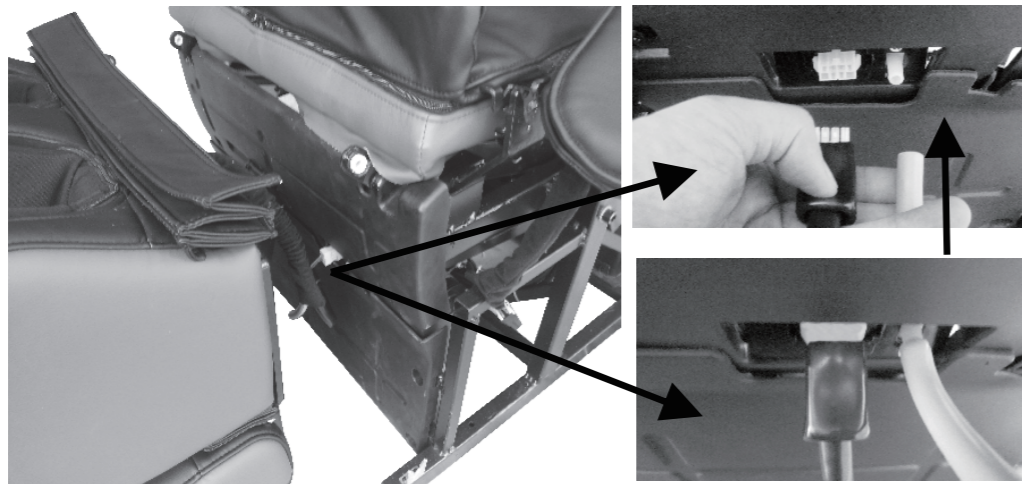
CHAIR INSTALLATION

STEP 4: Attach the legrest roller guide to the chair.



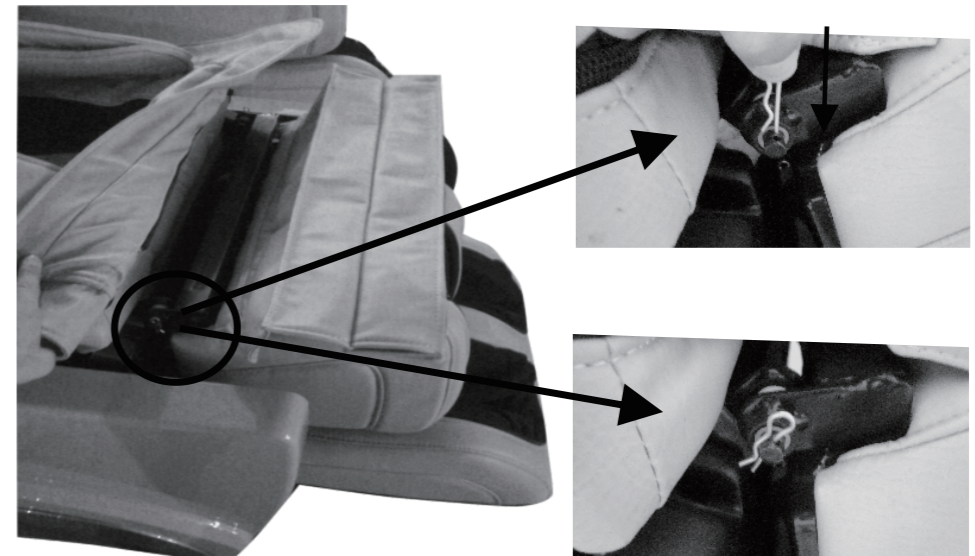
Attach the center of the legrest guide to the push rod. Secure with a bolt and cotter pin. Connect the upper hole with the chair frame. Secure with a screw and nut.

STEP 5: Connect the legrest.

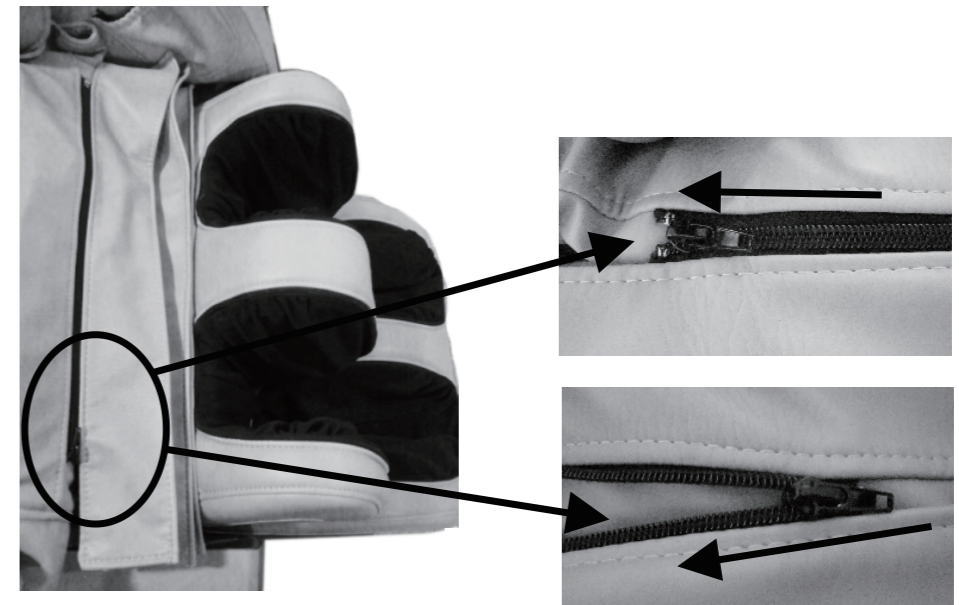


Connect the power cord and air hose to the main body.

CHAIR INSTALLATION



Hang the legrest onto the legrest adapter of the main body. Secure with bolts and cotter pins.

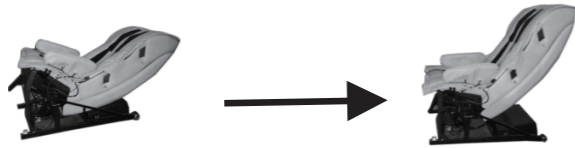


Fasten the cover to the metal rail using the four black screws and washers provided. Zip the leather cover together between the legrest and cushion.

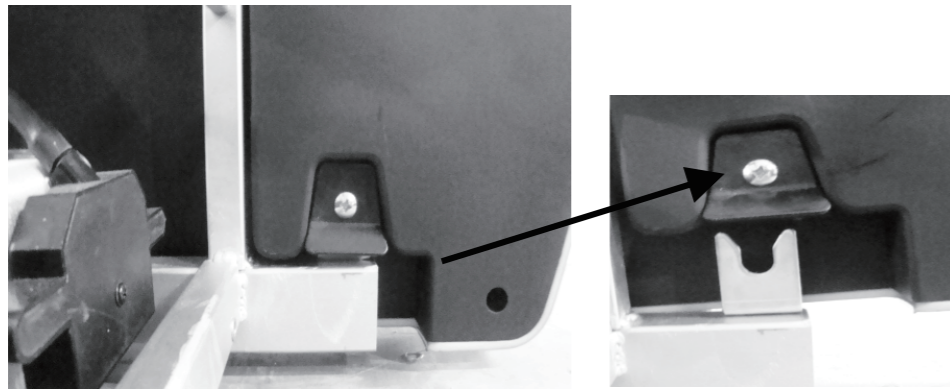
CHAIR INSTALLATION

STEP 6: Reset the main body.

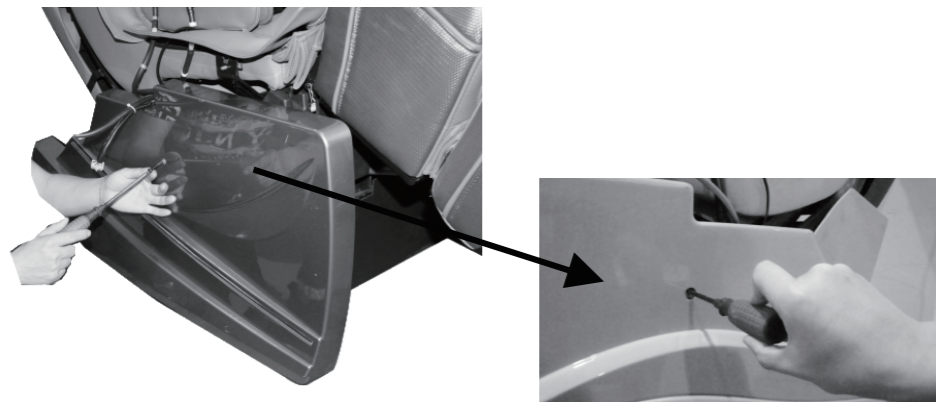
Connect the power cord and remote controller. Turn on the main power switch. Press the power button twice and wait 30 seconds. The main body will automatically reset its position.



STEP 7: Install the base cover.

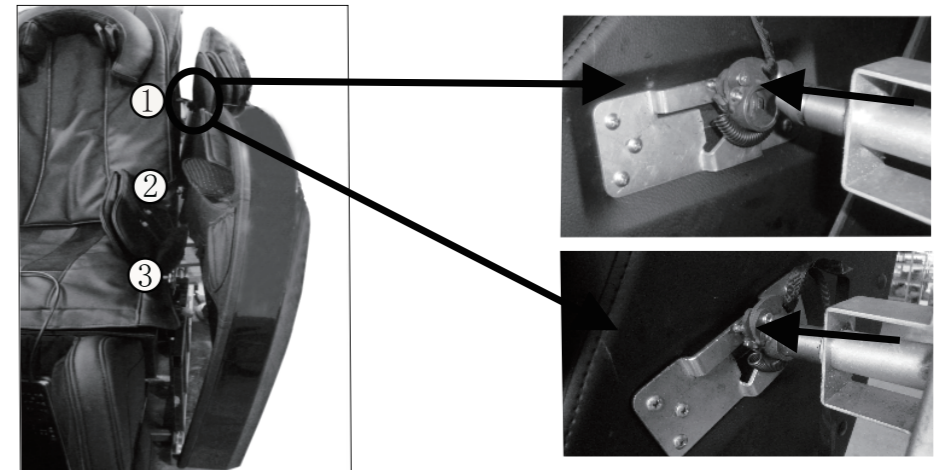


Insert the bottom of the base cover to the connector of the base frame of the main body from top to bottom (pictured below). Secure with screws.

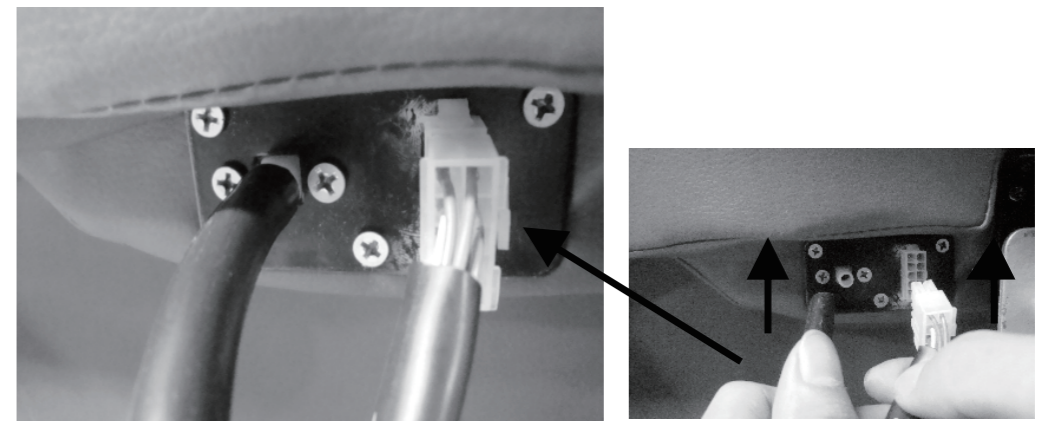


CHAIR INSTALLATION

STEP 8: Install Armrest

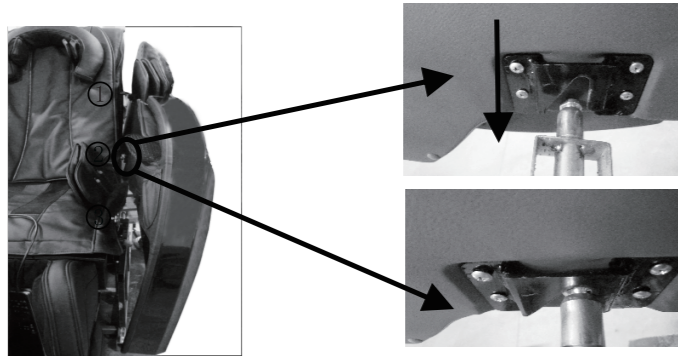


Lift the front of the armrest higher than the rear, then secure the rear (1) onto the main body. Pull on the spring release cord as you push the arm towards the main body, then release the cord.

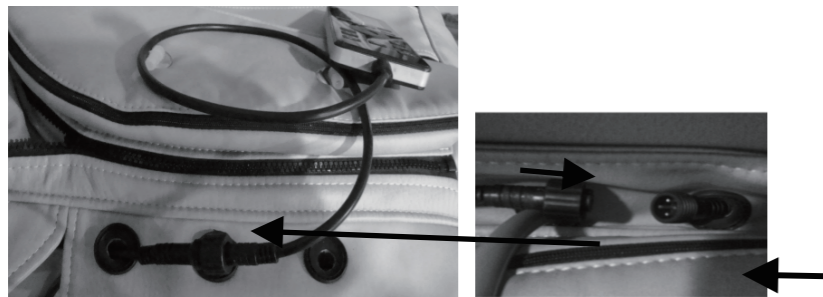


Lower the front of the armrest and connect the power cord and air hose.

CHAIR INSTALLATION



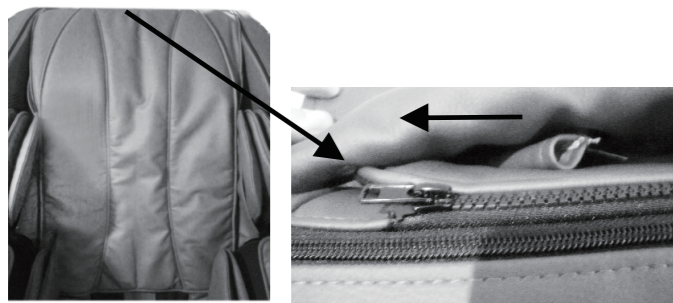
Complete the arm installation by lowering the front of the arm into the slots of the main body.



Connect the remote controller to the main body.

STEP 9: Install the back cushion.

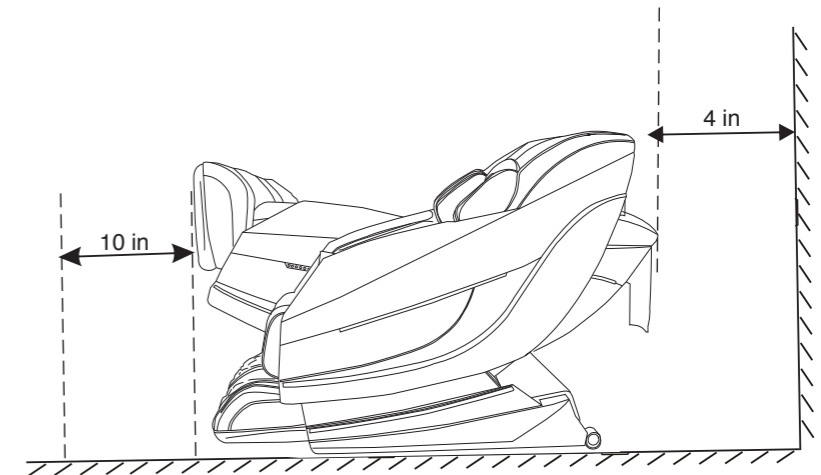
Lay the back cushion flat onto the main body (as pictured) and zip to close. Attach the head pillow hose to the hose on the back of the main body.



CHAIR REQUIREMENTS & MOVING

SPACE NEEDED:

When the massage chair is fully reclined from an upright position it requires an additional 4 inches of space behind it and 10 inches of space in front of it.

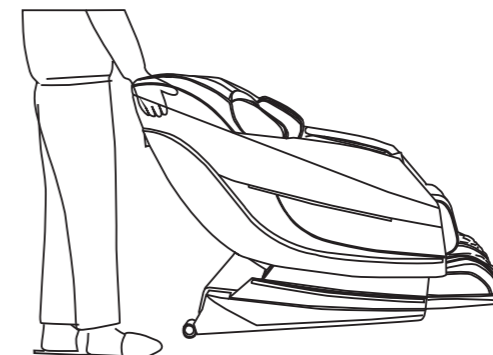


Check to make sure the power cord is not knotted, entangled with any objects or crushed under the main body. Keep children and pets away from the chair as it reclines.

METHOD OF MOVING:

This chair can be easily moved by raising the front of the chair and tilting back on the wheels (as pictured below).

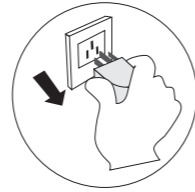
⚠ WARNING: Do not move the chair when someone is sitting on it or when the power switch is on.



CHAIR REQUIREMENTS & MOVING

TIPS FOR MOVING THE CHAIR:

- Unplug and remove the power cord and remote control before moving the chair.
- Use caution when handling the armrests and legrest to avoid damaging the leather.
- Remove the armrests before moving the chair through a narrow door.
- Use caution when rolling the chair across a tile or wood floor.
- To prevent the floor from being scratched, place a towel or blanket under the wheels or lift the chair using at least four people.
- The chair should be placed on a flat level surface.
- Place a soft mat underneath the chair to protect your floors.



FINAL ADJUSTMENTS:

- Make sure the massage chair headrest, backrest and legrest are in their correct upright position before sitting down.
- Remove the backrest cushion or head pillow for a more intense massage.
- To listen to music, insert your flash drive into the USB port and your headphone cord into the headphone port on the back of the massage chair.

PRODUCT CARE/MAINTENANCE

CAUTION

- Turn the main power switch off and disconnect the power plug from the electrical outlet before cleaning the chair to reduce the risk of electric shock.
- Never use wet hands to connect or disconnect the power plug from the electrical outlet.
- Do not use a damp cloth to clean the power cord.

SYNTHETIC LEATHER CARE:

- For general cleaning, wipe down the leather with a damp cloth, then a dry cloth.
- Avoid excessive brushing or rubbing while cleaning the leather.
- To remove stains, use a damp cloth with a 3-5% neutral detergent, then wipe with a dry cloth.
- Do not use benzene, thinner, alcohol, or any other solvent or abrasive cleansing agent on the leather.

UPHOLSTERY CARE:

- Use a damp cloth with a 3-5% neutral detergent to clean the upholstery of your massage chair.
- Avoid excessive brushing or rubbing while cleaning the upholstery.
- Allow to air dry.
- Do not use benzene, thinner, alcohol, or any other solvent or abrasive cleansing agent on the upholstery.

PLASTIC CARE:

- Use a damp cloth with a 3-5% neutral detergent to clean the plastic components of the massage chair.
- Dry with a cloth or allow to air dry.













REMOTE CONTROL CARE:

- Do not use a damp cloth to clean the remote control. Use only a clean dry cloth.
- Do not use benzene, thinner, alcohol, or any other solvent or abrasive cleansing agent on the remote control.

REMOTE CONTROL



REMOTE CONTROL

-  **POWER: On/Off**
 Press to start the massage chair. Press again to stop the chair and reset it to its original upright position.
-  **PAUSE**
 Press to pause the massage.
 Press again to resume the massage.
-  **HEATING**
 Press to turn on the heating function. Press again to turn off.
-  **MENU**
 Press to choose programs, massage modes and functions.
-  **SHOULDER ADJUST**
 Press to adjust the shoulder height.
-  **AUTO**
 Press to choose full body auto massage programs.
-  **DIRECTION KEYS**
 Up/Down: Press to select menu options, to adjust roller position and to adjust a targeted area of focus.
 Right/Left: Press to adjust the legrest position.
-  **RAISE LEGREST**
 Press to lift the legrest.
-  **LOWER LEGREST**
 Press to lower the legrest.
-  **RAISE BACKREST**
 Press to lift the backrest.
-  **LOWER BACKREST**
 Press to lower the backrest.
-  **AIRBAG**
 Press to turn on the acupressure air massage.
 Press again to turn off.
-  **ZERO GRAVITY**
 Press to position the chair to Zero Gravity. The Zero Gravity position will turn off when you adjust the backrest or legrest.

REMOTE CONTROL

PRE-PROGRAMMED AUTO MESSAGES

Press MENU, then AUTO. Use the up/down arrow keys to choose your selection. Press OK to start program.

CHINESE Massage - A medium to high intensity stretching massage.

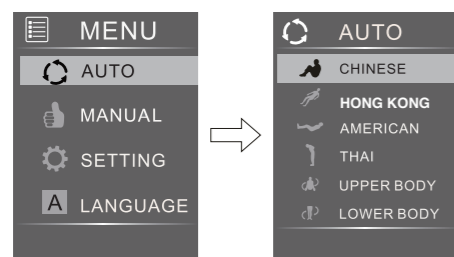
HONG KONG Massage - A relaxing gentle intensity massage.

AMERICAN Massage - A medium intensity rocking motion massage.

THAI Massage - A high intensity deep tissue massage.

UPPER BODY Massage - A medium intensity massage with an upper body focus.

LOWER BODY Massage - A medium intensity massage with a lower body focus.



MANUAL MESSAGE MODES

Press MENU, then MANUAL. Use the up/down arrow keys to choose your selection. Press OK to start the program.

METHODS

Kneading - Massages your back in small, circular motions.

Rolling - Rolls up and down your back near your spine.

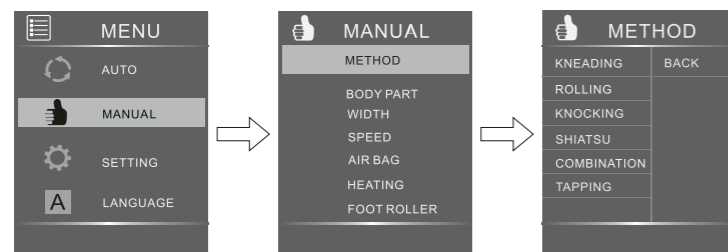
Knocking - Lightly presses on muscles and joints with a rocking motion.

Shiatsu - Deeply massages muscle tissue and acupressure points.

Combination - Uses a combination of kneading and tapping massage methods.

Tapping - Applies rapid-tapping strokes for deep muscle and joint massage.

(Choose BACK to go to previous menu)



REMOTE CONTROL

MANUAL MESSAGE MODES

BODY PART - This subdirectory has three options for the back roller message range: FULL BODY, PARTIAL and FOCUS.

Select FULL BODY for a full range massage.

Select PARTIAL to restrict the massage within a 6-inch area of focus.

Select FOCUS to restrict the massage to an exact area of focus.

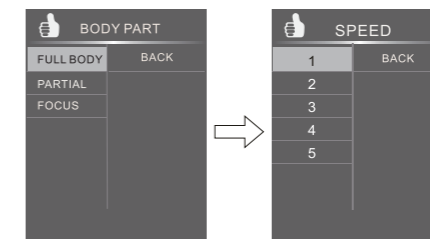


Press and hold the up/down direction keys to adjust the location of the massage mechanism to a specific area of focus.

WIDTH - This subdirectory adjusts the width of the back rollers.

SPEED - This subdirectory provides six options for the speed of the back roller.

(Choose BACK to go to previous menu)

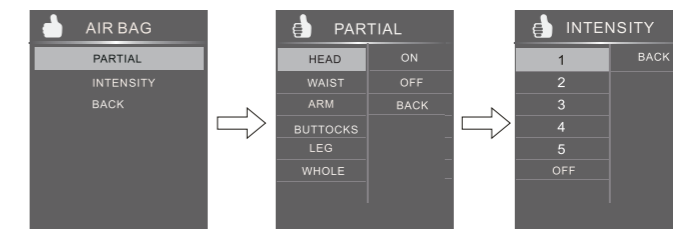


AIR BAG - This subdirectory provides two options for the acupressure air massage:

PARTIAL - Turn ON or OFF air bags for different parts of the body.

INTENSITY - Choose one of five levels of air pressure intensity.

(Choose BACK to go to previous menu)



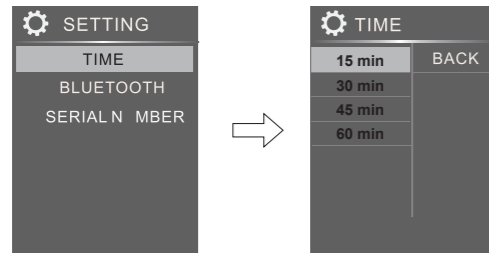
HEATING - This subdirectory turns ON or OFF the chair's heating system.

FOOT ROLLER - This subdirectory provides three options for adjusting the speed of the foot rollers.

CHANGING THE LENGTH OF TIME FOR YOUR MASSAGE:

Press MENU, then SETTING. Use the up/down arrow keys to choose your selection.

TIME - This subdirectory provides four options for the length of time of your massage: 15, 30, 45 or 60 minutes.
(Choose BACK to go to previous menu)



BLUETOOTH - This subdirectory turns on the Bluetooth function.

SERIAL NUMBER - This subdirectory provides you with your chair's serial number.

USEFUL TIPS:

When you press the power button the chair will automatically begin to scan your body.

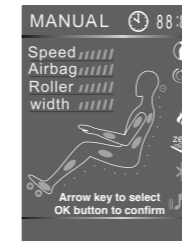
To ensure an accurate auto scan sensor detection, press your back and head firmly against the chair. The massage mechanism will roll to the bottom of your glutes and up to your head to customize your massage according to your size and shape. The legrest sensor will extend and retract until it senses the bottom of your feet.

The Chinese AUTO massage program will begin when the scan sensor detection process is complete.

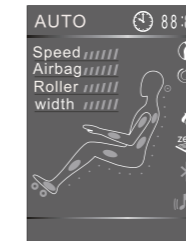
* When using the AMERICAN AUTO program you can press the PAUSE button to stop the massage but continue the ROCKING MOTION.

USEFUL TIPS, continued:

The remote control display will default to the home page after 10 seconds when using the AUTO or MANUAL programs.



Home page for MANUAL



Home page for AUTO



Press MENU twice to go back to the home page.



When using the AUTO or MANUAL programs you can use the SHOULDER ADJUST keys to adjust the shoulder height of the massage mechanism to move further up or down the spine, neck and head.



When using the MANUAL PARTIAL or FOCUS programs you can press and hold the up/down direction keys to adjust the location of the massage mechanism to a specific area of focus.

When using the AUTO or MANUAL programs you can press and hold the right/left direction keys to manually adjust the legrest length.

* For a LESS INTENSE MASSAGE you can choose the HONG KONG auto massage program which is a gentle low intensity massage that provides deep relaxation. Make sure the backrest cushion and head pillow are in place to soften your massage. You can also place a towel on the chair to provide extra cushioning until your body adjusts to a more routine massage. You can reduce the air bag intensity for the acupressure air massage, decrease the speed of the back and foot rollers and raise the backrest to a more upright position.

* For a MORE INTENSE MASSAGE you can remove the backrest cushion, seat cushion and head pillow. You can also increase the air bag intensity for the acupressure air massage, increase the speed of the back and foot rollers and lower the backrest to a flatter position.

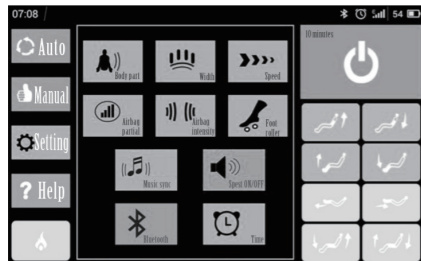
How to use your BLUETOOTH to play music through the massage chair:

1. Activate the Bluetooth function of your smart phone.
2. Search for a connectable device. Locate MASSAGE on the list and connect.
3. Scan the QR code below and download the APP.

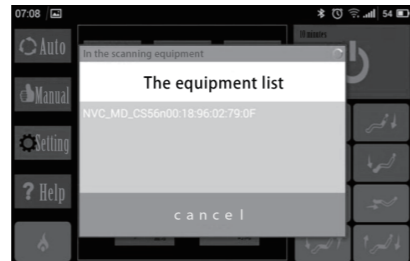
Apple APP Download: Search for Core Nine Massage Technology, then download the APP.



4. Start the APP on your smart phone.
5. Press the BLUETOOTH icon on the remote control APP to connect your smart phone with the massage chair.
6. Use the APP on your smart phone to operate the massage chair.



Press the Bluetooth icon on your smart phone's APP.



Connect your massage chair with your Bluetooth.

Problem	Possible Reason for Problem	Troubleshooting
The massage chair is connected to the power supply but the remote control is not working.	Check to make sure the power switch is turned on.	Turn on the power switch.
	Check to make sure the "On/Off" key on the remote control is on.	Turn the "On/Off" key on the remote control to the "On" position.
	Check to make sure the plug is properly connected to a working electrical outlet.	Reconnect the power plug to a working electrical outlet.
	Check to make sure a fuse has not burned out.	Replace the fuse.
	Check to make sure your home has not lost its electricity.	Turn off the massage chair and wait until your electricity is restored.
	Check to make sure the power cord is not damaged.	If damaged, contact your retailer's service dept for a new power cord.
There are sounds inside the massage chair when it is being used.	The air pump, motor and mechanical parts of your massage chair will make various beeping & humming sounds.	This is normal.
The massage chair becomes louder when it is being used.	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
The massage chair suddenly stops working when it is being used.	The massage time may be complete.	Choose a new massage mode or turn off your massage chair.
	Check to make sure your home has not lost its electricity.	Turn off the massage chair and wait until your electricity is restored.
The massage chair will not extend, recline or return to its upright position.	Check to make sure there are no obstacles in the way.	Remove the obstacles.
	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
The massage chair is not returning to its restored upright position.	Check to make sure there are no obstacles in the way.	Remove the obstacles.
	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
The remote control is excessively hot.	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
The power cord and electrical plug are excessively hot.	The massage chair may be overloaded from extended use.	Turn off the massage chair for at least 30 minutes.
	Check to make sure the power cord is not damaged.	If damaged, contact your retailer's service dept for a new power cord.



If you continue to have problems, turn off the main power switch, unplug the power cord from the electrical outlet and contact your retailer's service department.

PRODUCT SPECIFICATIONS

Model Number: 9910-SL

Operating Voltage: AC100-120V

Power Consumption: 220W

Required Recline Clearance: 10 inches in front / 4 inches in back

Net Weight: 295 lbs Maximum Load Weight: 300 lbs

Assembled Massage Chair Upright Dimensions: L/58" x W/34" x H/48.5"

Assembled Massage Chair Reclined Dimensions: L/69.5" x W/34" x H/45"

WARRANTY

Visit Core Nine's website at www.corenineusa.com to register your massage chair. All massage chairs must be registered with a serial number to activate the warranty policy. The serial number is located on the back of the chair near the power switch.

Core Nine's 9910-SL Premium Luxury Massage Chair has a standard 2-year parts and 2-year in-home service warranty. An extended 4-year warranty for this chair may be purchased on our website.

Consumers may contact their retailer for additional warranty and service information.